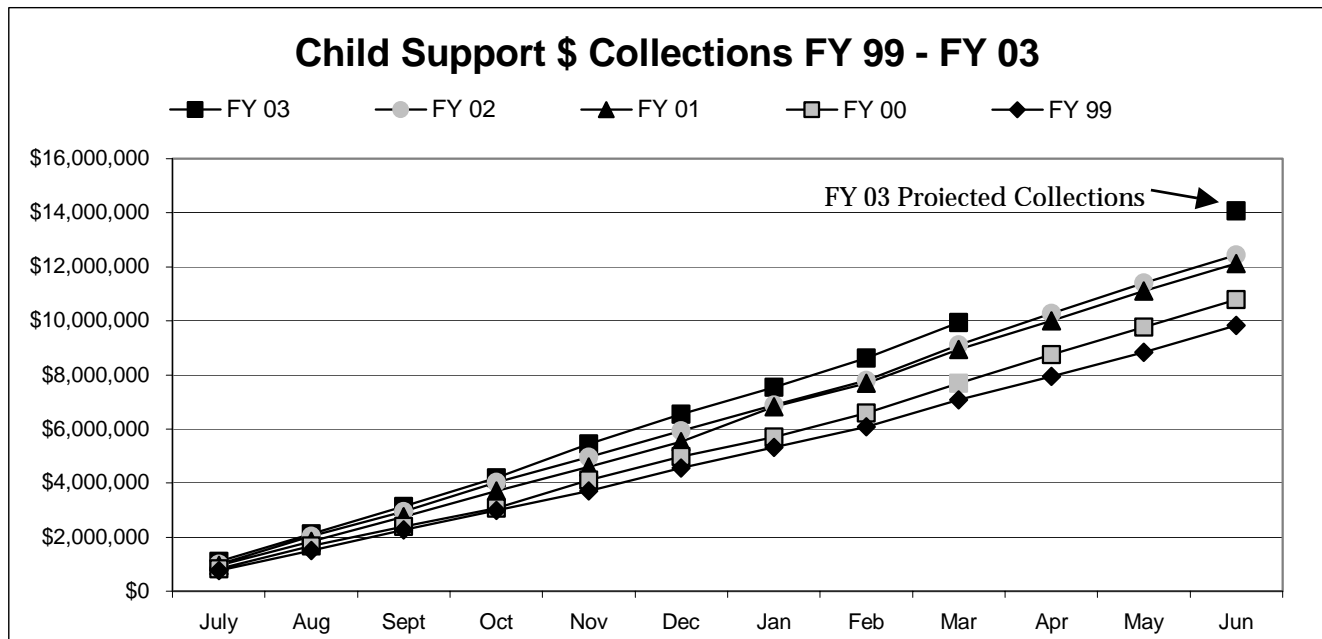


# SOCIAL SERVICES-CHILD SUPPORT ENFORCEMENT

Outcome: Reducing Family Poverty



Child Support is a critical program in helping us to reduce family poverty along with other programs across the agency. Child Support collections are up 30% over the past five years. Durham collects 58% of Child Support owed, which is a 2% increase from the prior year. The State average is 62%. The Department had proposed adding four new Processing Assistants to handle paperwork and give Agents more time to increase the collection rate to the statewide average. The state suggests 1 clerical support position for every 3 agents. Durham's current ratio is 1:15, putting an enormous amount of paperwork in the hands of Agents. The Manager's Recommended Budget does not include funding for the four new Processing Assistants requested.

Child Support Enforcement also generates revenue for the County: \$263,591 in incentives, plus \$138,374 in TANF returns are projected in FY04, which are, by law, reinvested in the program to improve service delivery.